

Implementation Services

MOVEit® Transfer

Ipswitch® Technical Services provide expertise and knowledge transfer to augment your existing resources and maximize your return on investment.

CUSTOMER COMMITMENT

Our commitment to your success extends beyond the purchase of a product through a wide range of consulting and training services designed to ensure that you maximize your return on investment in Ipswitch products.

CONSULTING SERVICES

Our Consulting Services allow you to work with our technical experts to ensure timely and efficient deployments and successful implementations.

TRAINING SERVICES

Our training courses allow you to learn from our technical experts to master your use and management of our products. The courses lead to the level of Certified Professional within the Ipswitch Community.

Services

Our Services are designed to provide the flexibility needed to for a tailored implementation and configuration.

Implementation Service (up to 3 hours)

1. Preliminary Planning Meetings
2. Installation and base configuration of MOVEit Transfer (guaranteed deliverable)
3. Post-Implementation Customization (If time remains after planning and core installation)

Webfarm Implementation Service (recommended for High-Availability configurations - up to 5 hours)

1. Preliminary Planning Meetings
2. Installation and base configuration of multiple MOVEit Transfer webfarm nodes
3. Post-Implementation Customization (If time remains after planning and Webfarm configuration)

Deliverables

MOVEit Transfer Implementation Services allow your system administrators or support personnel to work with our Technical Consultants to accomplish the following:

Project planning

1. Discuss implementation strategy
2. Verify prerequisites
3. Schedule activities

Implementation

1. Install the MOVEit Transfer software
2. Initial configuration of the Licensed Org
3. Discuss backup procedures
4. MOVEit Transfer Configuration Utility walkthrough

Once the core Implementation Service activities are complete, customers will be able to select items from the list below to exhaust the remaining time.

Webfarm setup	Disaster recovery install/setup
Product consulting	AS2 configuration
Setup template users	Review Ad-Hoc configuration
Install/configure Outlook plug-in	Install/configure Mobile plug-in
Setup external authentication (LDAP) group sync	Setup groups - define group permissions
Setup folder structure/permissions	Configure automated reports
Configure automated folder maintenance	