

Implementation Service MOVEit® Automation

CUSTOMER COMMITMENT

Our commitment to your success extends beyond the purchase of a product through a wide range of consulting and training services designed to ensure that you maximize your return on investment in Ipswitch products.

CONSULTING SERVICES

Our Consulting Services allow you to work with our technical experts to ensure timely and efficient deployments and successful implementations.

TRAINING SERVICES

Our training courses allow you to learn from our technical experts to master your use and management of our products. The courses lead to the level of Certified Professional within the Ipswitch Community.

Ipswitch® Technical Services provide expertise and knowledge transfer to augment your existing resources and maximize your return on investment.

Description

Our Implementation Service is designed to provide the flexibility needed for a tailored implementation and configuration. One of our Technical Consultants will undertake the core implementation activities as well as up to 3 hours including installation and post-implementation options.

Deliverables

MOVEit Automation Implementation Services allow your system administrators or support personnel to work with our Technical Consultants to accomplish the following:

- Project planning
 1. Discuss implementation strategy
 2. Verify prerequisites
 3. Schedule Activities
- Implementation
 1. Install the MOVEit Automation software
 2. Discuss Backup Procedures

Once the core Implementation Service activities are complete, customers will be able to select items from the list below to exhaust the remaining time.

Disaster recovery install/setup	Workflow setup
Product consulting	AS2 configuration
Host and template task creation	Configure service to run as a domain user
External admin/user access	Task groups and permissions
Global parameters	Define database/log retention settings
Import SSH & PGP keys and SSL certificates	