

# Administrator Training

## MOVEit® Automation

### CUSTOMER COMMITMENT

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Our commitment to your success extends beyond the purchase of a product through a wide range of consulting and training services designed to ensure that you maximize your return on investment in Ipswitch products.

### CONSULTING SERVICES

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Our Consulting Services allow you to work with our technical experts to ensure timely and efficient deployments and successful implementations.

### TRAINING SERVICES

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Our training courses allow you to learn from our technical experts to master your use and management of our products. The courses lead to the level of Certified Professional within the Ipswitch Community.

Ipswitch® Technical Services provide expertise and knowledge transfer to augment your existing resources and maximize your return on investment.

### Description

MOVEit Automation Administrator training is delivered in two parts:

On line training videos

- I. Access will be granted to three administrators for 1 year starting as soon as we receive their contact information.

Personalized training (1.5 hours)

- I. After your administrators get a chance to review the on line videos, you can schedule a Personalized Live Training Session.

### On-line Training

Topics covered in the on line training videos include:

#### Hosts Tab

What is a host? Different types of hosts  
Options with hosts and best practices  
Filtering to a host

#### Scripts Tab

Built-in vs. custom scripts  
Filtering to a script

#### Debug Log Tab

Filtering to a task  
Debug settings  
Retrieving and understanding logs

#### Tasks Tab

Different types of tasks  
How to build a task  
Options with tasks and best practices  
Task reporting and audit trail

#### Status Tab

Active vs inactive tasks  
Troubleshooting task failures

#### Menu Options

Remote permissions  
Global task parameters  
Reporting Manager

### Personalized Training

The Personalized Live Training portion takes a deeper look at topics of your choice. Let us know what you are most interested in learning and we will tailor the training to your needs.