

Administrator Training

MOVEit® Automation

CUSTOMER COMMITMENT

Our commitment to your success extends beyond the purchase of a product through a wide range of consulting and training services designed to ensure that you maximize your return on investment in Ipswitch products.

CONSULTING SERVICES

Our Consulting Services allow you to work with our technical experts to ensure timely and efficient deployments and successful implementations.

TRAINING SERVICES

Our training courses allow you to learn from our technical experts to master your use and management of our products. The courses lead to the level of Certified Professional.

Progress® Professional Services provide expertise and knowledge transfer to augment your existing resources and maximize your return on investment.

Description

MOVEit Automation Administrator training is delivered in two parts:

On line training videos

- I. Access will be granted to three administrators for 1 year starting as soon as we receive their contact information.

Personalized training (1 hour)

- I. After your administrators get a chance to review the on line videos, you can schedule a Personalized Live Training Session.

On-line Training

Topics covered in the on line training videos include:

Hosts Tab

- What is a host? Different types of hosts
- Options with hosts and best practices
- Filtering to a host

Scripts Tab

- Built-in vs. custom scripts
- Filtering to a script

Debug Log Tab

- Filtering to a task
- Debug settings
- Retrieving and understanding logs

Tasks Tab

- Different types of tasks
- How to build a task
- Options with tasks and best practices
- Task reporting and audit trail

Status Tab

- Active vs inactive tasks
- Troubleshooting task failures

Menu Options

- Remote permissions
- Global task parameters
- Reporting Manager

Personalized Training

The Personalized Live Training portion takes a deeper look at topics of your choice. Let us know what you are most interested in learning and we will tailor the training to your needs.