MOVEit® Enables Continuous Development Release Distribution for Denmark-based IT Solutions Provider Systematic

SYSTEMATIC

Systematic, the largest privately owned software and systems company in Denmark, uses Ipswitch MOVEit Managed File Transfer (MFT) to enable the frequent customer release distributions resulting from their move to a continuous development model.

Established in 1985, Systematic is the largest privately owned software and systems company in Denmark with major international companies as partners and solutions sold to customers in 50 countries. The company has more than 900 employees and is headquartered in Aarhus with offices in Copenhagen, Australia, Finland, France, Germany, New Zealand, Romania, Singapore, Sweden, UK, United Arab Emirates and the U.S.

"The biggest challenge we were facing was moving from annual releases of our software to a model of continuous development and more frequent releases," said Tim Timmins, Senior Manager of Business Applications and Support at Systematic. "We had a very robust, secure solution, but it was very labor intensive. We needed something that is equally or more secure and that has a very good administration interface."

The Vision

Systematic was moving from a release a year to continuous development. Their existing approach could easily handle an annual update of documentation to their global customer base. Systematic's IT team, however, knew that the amount of manual administration and troubleshooting effort required would never scale to a release every week.

Systematic had a lot of diverse solutions for distributing information, including many different SAP solutions, and they were looking to replace those with a consolidated platform that is easy to manage. The company's current solution was not scalable, and they needed to automate.

"We needed a solution that is easy-to-use and easy-to-configure that we could use more frequently, while increasing quality including removing human error," said Tim Timmins. "One of the things we liked about Ipswitch MOVEit was the built-in security features. Previously, we would have taken a week to plan the distribution of a release of a package. It's a business efficiency driver and quality control."

The Solution

After evaluating a number of competing solutions, Systematic chose Ipswitch MOVEit Transfer as their Managed File Transfer (MFT) solution as the offering "ticked all the boxes." They did a structured analysis, writing down all requirements across the business, looking at where they needed to be in 2-3 years. MOVEit was clearly the winner as the most well-rounded and mature product.

MOVEit's security features matched their requirements in terms of the public sectors in which they serve – particularly for healthcare and the UK, Danish and U.S. militaries – where data protection is essential. It was also important that the user admin interface provided the capability

INDUSTRY
Software and Systems

CHALLENGES
› Moving from annual to weekly releases of software documentation would require a prohibitive amount of manual effort using existing solutions

› Required security features for public sectors – particularly healthcare and militaries

› Since it would be used frequently, a high-level user/admin interface was required that was easy-to-use and easy-to-configure

SOLUTIONS
› MOVEit Transfer for MFT (Managed File Transfer) with security features for both ITAR (International Trade in Arms Regulation) and GDPR (General Data Protection Regulation)

› Deployed in Denmark and the UK

RESULTS
› Consolidated MFT platform that is easy to manage and handles frequent software releases

› More efficiency in company processes and more responsive to customers

› Significant ROI

to give staff different levels of permission and segregate duties. The people who are uploading information may not be the ones who send it out and segregation of duties was needed to minimize mistakes. The ability to log and report file transfer activities also provides the level of control the Systematic team felt they required.

Systematic deployed two MOVEit Transfer servers – one for Denmark and one for the UK. The company expects the solution will make their distribution process much more efficient and allow them to be much more responsive to their customers. They are already seeing ROI by reducing a particular task, which normally took up to three days, to a completion time of 20 minutes.

In deploying MOVEit, Systematic worked with Advanced Cyber Solutions, Ipswitch EMEA Partner of the Year for file transfer in Northern Europe. For more information, visit: https://www.advancedcyber.co.uk/

MOVEit is used by thousands of organizations worldwide to provide security, traceability and control over business-critical file transfer activities. MOVEit 2018 feature a new Secure Folder Sharing capability which offers a convenient, easy-to-use file sharing and collaboration capability that assures the data security, visibility and audit trails necessary when sharing sensitive or protected data.

For more information, visit: https://www.ipswitch.com/moveit

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> — Tim Timmins,
> Senior Manager of Business Applications and Support, Systematic

About Ipswitch, Inc.

Ipswitch helps solve complex IT problems with simple solutions. The company's software is trusted by millions of people worldwide to transfer files between systems, business partners and customers; and to monitor networks, applications and servers. Ipswitch was founded in 1991 and is based in Burlington, Massachusetts with offices throughout the U.S., Europe and Asia. For more information, visit www.ipswitch.com.

For a free trial, please visit: www.ipswitch.com/forms/free-trials/moveit-transfer