



How to obtain your Anti-Virus license key

- 1.** Obtain your Symantec serial number online at <http://visit.ipswitch.com/av>
- 2.** Visit <https://licensing.symantec.com>
- 3.** If you have previously registered with Symantec enter your username and password (skip to step 8). Otherwise, click the Create Account button.
- 4.** Fill in the form. This is one-time registration.
- 5.** In the Verification Questions section enter your Symantec serial number and click Create Account.
- 6.** Read the Symantec user agreement and click "I Accept".
- 7.** A confirmation page will be displayed summarizing your registration information. In addition, you will receive a registration confirmation email which you should keep for your records.
- 8.** Click Licensing Portal Homepage.
- 9.** Click License Management (Manage Licenses)
- 10.** Enter your Symantec serial number, click I Do Not Have a Customer Number, then click Continue.
- 11.** On the page titled Select Licenses to Add check the box next to the license you wish to add then click Add Licenses.
- 12.** Click the link to View Licenses Just Added.
- 13.** On the page titled Search Results click the link to View Details.
- 14.** On the page titled License Key Details, under the heading License Key Options, click the link to Register This License.
- 15.** On the page titled Enter Additional Serial Numbers hit Continue.
- 16.** Confirm the email address to which Symantec will your deliver your Anti-Virus license key then click Continue.
- 17.** On the Verification page click Submit
- 18.** Symantec will deliver your license key to the email address specified.