



IMail Anti-Virus

Installation Card

About IMail Anti-Virus

Thanks for buying IMail Anti-Virus. With our solution, IMail administrators have the solid protection of Symantec AntiVirus™ Scan Engine definitions, which, of course, are kept up-to-date with Symantec's LiveUpdate™ technology to combat the latest known viruses.

IMail Anti-Virus works with your IMail Server to find and repair infected messages before they get to your mail customers. IMail Anti-Virus, powered by Symantec's AntiVirus Scan Engine 4.0 technology, formerly marketed as CarrierScan Server™, is one of the most effective virus solutions available for detecting and preventing virus attacks. IMail Anti-Virus scans all incoming and outgoing mail for viruses, worms, and trojan horses in all major file types.

With our new powerful IMail Anti-Virus solution, IMail administrators have an effective all-in-one anti-virus solution that's easy to install and easy to use.

Minimum System Requirements

- IMail Server V.7.04 or later is required (IMail Server 8.03 recommended)
- Windows 2000 Server with Service Pack 2 or 2000 Advanced Server with Service Pack 2
- The IMail Anti-Virus server and LiveUpdate require an Internet connection and Internet Explorer 6.0 or later.
- Pentium III 500 Mhz or higher
- 256+ MB of RAM
- 25 MB of hard disk space
- 1 NIC running TCP/IP with a static IP address
- 1 or more processors (depending on the mail traffic rates)

Preparing for Installation

There are three installation options from which you may choose, and, while all options are fully explained in the Install Options section of this card, the following instructions assume you will install IMail Anti-Virus on the same computer on which IMail Server is loaded.

Note: The Symantec AntiVirus Scan Engine 4.0 is considered an upgrade to the Symantec CarrierScan Server.

Installing the Server

Start the installation process

- 1 Log on as system administrator or to an account with system administrator permissions.
- 2 Launch the IMail Anti-Virus executable file. (The installation process begins.) The *Welcome* screen appears. Read the text and click **Next**.
- 3 The *License Agreement* screen appears. Read the agreement and click **Yes** or **No**. Click **No** and the installation program will close. To accept the terms and to proceed with the installation, click **Yes**.
- 4 The *Install Options* screen appears. As previously mentioned, there are three installation options. And, while these options are described below, these instructions assume selection of the first option. (See Installation Options section.)

- Install IMail Anti-Virus on the same computer with IMail Server. And, enable Anti-Virus support within IMail Server.
- Configure IMail Server to communicate with IMail-Anti Virus Server on another computer.
- Install IMail Anti-Virus Server only.

As shown above, to continue the installation process, select the first installation option (**Install IMail Anti-Virus Server on the same computer with IMail Server. And, enable Anti-Virus support within IMail Server**) and click **Next**.

Installation Options:

Install IMail Anti-Virus Server on the same computer with IMail Server. And, enable Anti-Virus support within IMail Server.

This standard (recommended) installation option installs IMail Anti-Virus on the same computer where IMail Server is loaded. And, it enables you to access anti-virus functionality from the IMail Server interface.

Note: The first and third installation options display only if the installation detects a Windows Server 2000 w/SP2 or greater OS.

Configure IMail Server to communicate with IMail Anti-Virus Server on another computer.

Select this option if you MUST run IMail Server and IMail Anti-Virus on different computers. Primarily, this option is selected if your IMail Server is running on an NT box.

Note: The second option will not install IMail Anti-Virus. It only enables anti-virus support within IMail Server. If you have not already done so, you MUST separately install IMail Anti-Virus on the other computer. (When running the installation program from the other computer, select the third installation option.)

Install IMail Anti-Virus Server only.

Select this option to install only the IMail Anti-Virus software. This option is selected if you choose to run IMail Anti-Virus and IMail Server on different computers, or, if you wish to install ONLY IMail Anti-Virus, as a standalone application.

Note: The third option will not automatically enable anti-virus support within IMail Server. To gain that functionality, you must run the installation program on the IMail Server computer and select the second installation option.

- 5 The *Configure IMail Anti-Virus Server* screen appears. This screen contains the install-detected local IP address, port, and password for accessing Scan Engine's web-based administrator. For security purposes, you should change the "Admin" password, but we recommend keeping the default IP address and port settings. Change the Admin password and click **Next**.
- 6 The *Select IMail Anti-Virus Server Folder* screen appears. Select the default destination folder or create a new entry. Click **Next**.
- 7 The *License File* screen appears. (For detailed help on this topic, press F1.) Select the first option: "**Get the Symantec License File**" and click **Next**.

Note: The first time you install IMail Anti-Virus, you must register this product with Symantec. A completed registration activates your product's license.

- 8 Your browser launches and contacts Symantec. Symantec's *Licensing and Registration* page appears. Type your serial number and click **Submit**.

Note: Your serial number was provided to you at the time of purchase or delivered with your IMail Anti-Virus software.

- 9 Symantec's *Enter your Email Address and add any additional Serial Numbers* page appears. Type a valid e-mail address and click **Submit**.

Note: Ensure the e-mail address you provide is easily accessible. Symantec uses this address to send an e-mail message that contains an attached *.sif file.

Special Note: The *.sif file is your product's license. Save the *.sif file for this and all future installations.

- 10 Symantec's *Confirm the following information* page appears. Make changes as needed and click **Submit**.
- 11 Symantec's *Thank you for using the licensing site* page appears.
- 12 Close your browser and wait for the e-mail from Symantec to be delivered. (Normally, the message is delivered within five minutes.)
- 13 The *License File* screen again appears. If not already selected, select the second option: "**I have a Symantec License File**" and click **Next**.
- 14 The *Install License Wizard* screen appears. Click **Browse** and point to the location where you stored the *.sif file. Click **Install**.
- 15 The *Congratulations* screen appears. Click **Close**.
- 16 The *LiveUpdate* screen appears. Click **Next**. LiveUpdate runs. When it's completed, click **Finish**.
- 17 The *IMail Server Update and IMail Anti-Virus Server Setup Complete* screen appears. Click **Finish**.
- 18 Congratulations. The product installation is completed, and IMail Anti-Virus is now running and protecting your IMail clients' e-mail messages.

Further Information

For technical support or to find more information about Ipswitch's IMail Anti-Virus product, contact us online at:

www.ipswitch.com/support/IMail



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